Sustained Sales Growth - Doing More with Less in an Online World

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Parin Mody
StratMarketing Group, Managing Partner,

pmody@stratmg.com
@mparin





Punch line – Be a trusted partner, not a vendor

Establish Trust in our Credibility to deliver

How? - Build a relationship

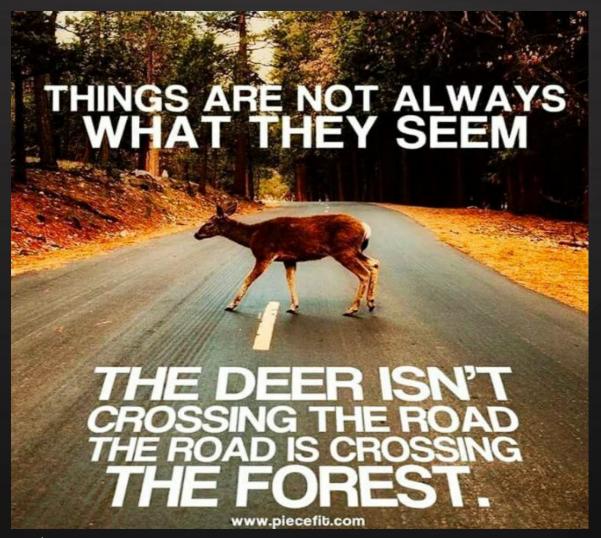
- Be a dependable resource
- Be a partner, not a vendor
- Be honest







Same Principles, Executed Differently ...







StratMG - Executive Summary

Who are we?
 A marketing services company & our mission -

Create and/or save manufacturing jobs via sales growth!

How do we do it?
 Question the status quo marketing & sales practices
 Build trust in credibility via technology platforms
 Convert marketing to a pre-sales function

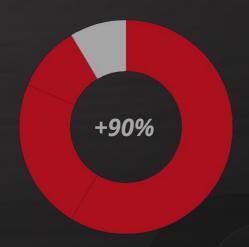
What do we deliver?
 A quantifiable solution that results in a consistent flow of qualified leads while reducing the average sales cycle



StratMG - Introduction

over decades

Proven experts in metrics-driven demand generation methodologies



Customer retention rates above 90%





3 Key Components to an accelerated Sales Cycle



Marketing to adopt a sales-driven methodology





#1-Persona Example - Who do we talk to?



Title: Project Manager

Job Function: Engineering

Company Size: \$700M +

Motivators:

- Create strong differentiation through new innovative technologies
- Lower costs
- Minimize downtime
- Enhance throughput

Influencers:

- Sales Management
- Service Management
- Executive Management

Marketing Message: (Value Prop/Positioning)

- Experience 40 years in business w/Fortune 100 companies
- Best in Breed Technology
- Quality 99.9% acceptance Rate
- On-time Delivery 98.5% on time delivery (expedited delivery available)
- Quick set-up 70% faster than avg. competitor
- Dedicated Engineering department consultative solutions

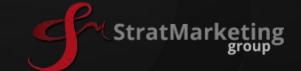
Challenges/Pain Points:

- Technology must stay on top of new technology to stay ahead of competition
- Compliance Regulatory Standards
- Vendor Mgmt
 - multi-vendor solutions are difficult to manage
 - Engineering support @ vendor
- Frustrations:
 - Timeliness to delivery
 - Quality
 - Cost

Objections:

- Risk of unknown
 - Service level
 - Quality
- Changeover costs
 - Time
 - Training/Learning Curve





#2-What do we say to them & When?

Stage 1

Awareness

(Define Interest)

Frequency: 2 Weeks

Email 1: Introduction Email

Email 2 - Customer Testimonials

Email 3 – Tips for Selecting a MetalCasting Partner

Lead

Learn

(Explore Solutions)

Frequency: 2 Weeks

Email 1 - Competitive Analysis

Score ncrease

Email 2 - Case Study

Email 3 – How easy it is to work with Company XYZ

Educate

Evaluate

(Customer Preference)

Frequency: 2 Weeks

Telemarketing - Qualification

Score

Increase

Telemarketing -Qualification

Telemarketing -Qualification

Present

Justify

Sample

Proposal

Negotiation

Justify

Marketing





Sales

Sales

Call

#3 - How do we say it to them?

Leverage a marketing automation platform



Benefits

Executive Staff

- Improved lead conversion and ROI
- Shortened Sales Cycle
- Maximize customer lifetime value through cross-selling and up-selling opportunities
- Modular Data: Data is easily exportable, yours to keep if you choose to stop using platform

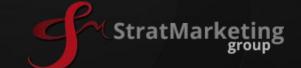
Sales

- Enhanced ability to generate more and better qualified leads.
- Better alignment of sales and marketing goals
- Use scoring to prioritize your time and attention

Marketing

- Increased marketing efficiency
- Message cadence: The ability to automate communications based on customer behavior across channels.
- Improved segmentation: A central system of record for prospect engagement allows for more personalized and relevant communications (which result in more engagement).
- Simplicity: One interface to manage multiple channels and centralize reporting.





Sales-driven Marketing: Key Components

PERSONA DEVELOPMENT Identify and Define:

- ► Decisionmakers, Influencers, Job Titles, Job Roles,
- Target Industries
- ► Motivations, Constraints, Alternatives, Pain Points
- Value Proposition, Positioning

Who do we talk to?

CONTENT STRATEGY

Map content to a typical buyer journey

- ContentStream
- Case Studies & Testimonials
- Spec Sheets, etc.

What do we say to them?

MARKETING INFRASTRUCTURE

Identify an automation platform based on needs, in-house skillset, budget, etc. Then, setup & deploy

- ▶ Lead Gen
- Lead Nurture, Lead Scoring, Analytics
- ► Marketing-Sales Alignment

How do we say it?





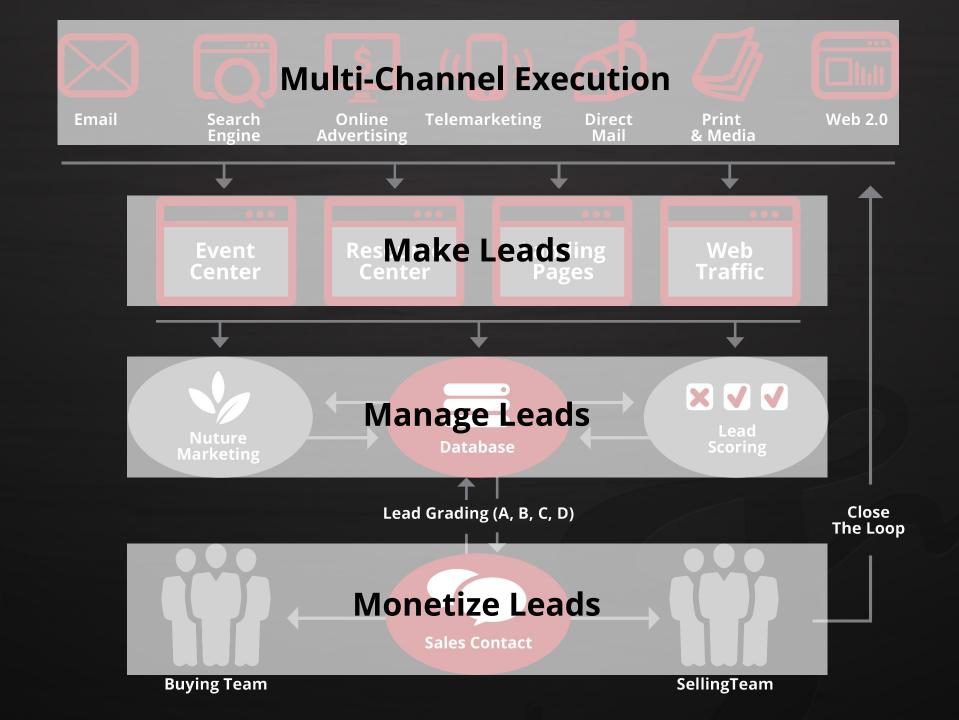
Marketing & Sales Strategy



Right place,
Right time,
Right message ...







Marketing Channels







SEO & Email Marketing – Why?

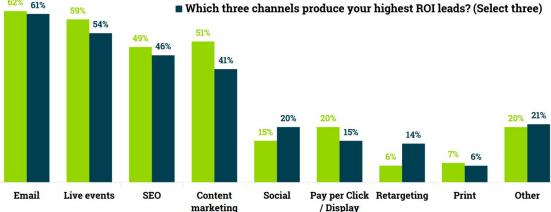
- **Research Suggests**
 - * Website & Email searchest channels to influence buyers throughout the buying
 - EXCLEUR SEO produce the highest ROI

Top B2B Lead Generation Channels



Score another one for email. On the heels of DemandWave's research showing that email is the top leadand revenue-producing vehicle for B2B marketers, another study from Chief Marketer revealed that email is also the channel producing the highest ROI leads in the B2B space. Conducted among more than 200 B2B marketers across industries and company sizes, the survey indicated that email tops live events and SEO as the channel delivering leads with the best ROI.

- Which three channels produce your top source of leads? (Select three)



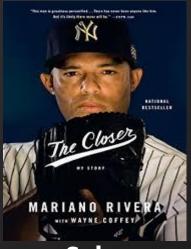
Marketing hunts, Sales closes





Marketing

- Leverage technology to scale prospecting efforts -
 - Cost-efficient!
- Quantify contribution
- Solution for consistent flow of leads—Today & tomorrow



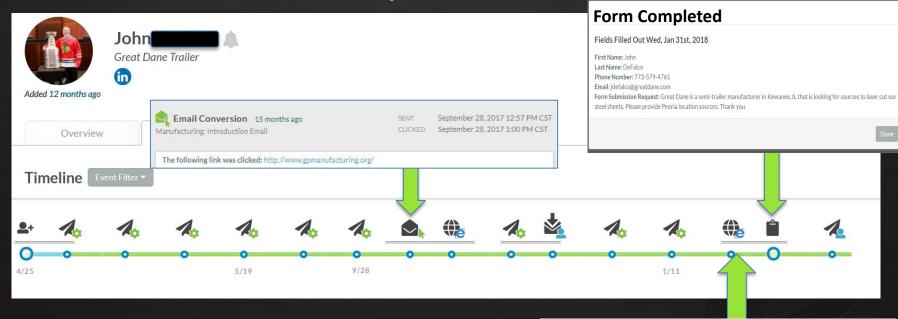
Sales

- Human bandwidth is expensive spend where you must, save where you can..
- More interested in the 'today'
- CLOSER! Bigger bang for the buck!



Marketing – Starting Pitcher, Sales – Closer!

Great Dane: Life of a lead example



Supported by Research:

- On average, a lead requires 10 marketing-driven "touches" to convert from the top of the funnel into a paying customer. (Source: <u>Aberdeen Group</u>)
- 80% of sales are made on the 5th-12th contact. (Source: Sellingly)







Takeaways







#1 – Who are we talking to?



Title: Project Manager

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Ir	ite	res

Search **Begins**

Lear

Solutions Identified

Evaluat

Solutions Evaluated **Against Needs**

Justif

Short List Assembled

Purchase

Selection Made

OUESTIONS

- 1. Who are the suppliers for my need?
- 2. What's the scope of potential achievement?
- 3. Where do I stand?
- 4. How can I easily find out more?

- 1. What do they offer?
- 2. Are their customers achieving success?
- 3. Do they fit my need?
- 4. How can I easily evaluate/demo?

- 1. Do they meet my expectations?
- 2. What do analysts say, are they a leader?
- 3. Is Company viable?
- How do they compare?
- Why should I choose?

- 1. Leading, solid product/company?
- 2. Recommended by customers and analysts?
- 3. Meets or exceeds my need?
- 4. Can afford to buy & implement?

- 1. How can I easily purchase?
- 2. Can I purchase via Web site?
- 3. Who can I call?
- 4. Do they have a partner in my area?
- Why buy now?

#2 - What are what's the cost?

EXPERIENCE

- 1. eMail & Web
- Seminars
- **Podcasts**
- 4. Social Media

- 1. eMail & Web
- 2. Podcasts/Seminar S
- 3. TM Calls
- 4. Social Media

- 1. eMail & Web
- 2. Social Communities
- 3. TM/Sales Calls
- 4. Seminars

- 1. eMail & Web
- 2. Customer, analyst references
- 3. Sales calls

- 1. eMail & Web
- TM & Sales Calls
- **Partners**

CONTENT

- 1. Industry white papers
- 2. Company product white papers
- **Customer stories**
- Assessment tests
- Press releases

- 1. Company white paper
- **Seminar Pres**
- **Product spec sheets**
- **Customer stories**
- Flash Demo
- Ind/analyst reports
- **Educational Tips**

- Features/Benefits
- **Gartner Quadrant**
- Fin. Press Releases
- **Competitive & Cost Comparisons**
- 5. Product Awards
- **Seminar Pres**

- 1. Product customer reference site
- 2. Product Awards
- **Customer stories**
- Press releases
- Seminar Pres

- 1. 1800# provided
- 2. Company.com product
- 3. E-Shop product
- Partner locator?
- Promotions or deals?

#3 - Marketing – Starting Pitcher, Sales –

Closer!
Great Dane: Life of a lead example

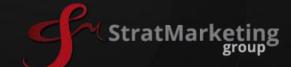


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#4 - On-Page SEO Audit Primer

Website Health Check -

- https://www.woorank.com/
 - One of the most renowned & accurate platform
 - Checks all basic on-page parameters, offers a rating system
- https://search.google.com/test/mobile-friendly Responsive test

Website Traffic Quality - Google Analytics & Search Console

- Analytics Bounce rates, Avg duration per page, Entry & Exit pages, etc.
- Search Console Errors affecting ranking for the website & keywords

Keywords Research:

<u> https://ads.google.com/home/tools/keyword-planner/</u>

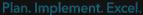
Plan. Implement. Excel.

#5 - Rol - Measure, only if it matters!

Key metrics -

- Customer Acquisition -
 - Conversion rates
 - Suspects □ Prospects
 - Prospects □ Leads
 - **●** Leads □ Quotes/Proposals
 - KPI Average sales cycle
 - # of leads generated
 - Cost per Lead





Customer Petention





Questions?





www.stratmg.com

Parin Mody, Managing Partner

pmody@stratmg.com

@mparin

630-296-7640

